We believe EVERYONE deserves healthcare.

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WHAT'S UP @ GNC

- Our Congestive Heart Failure Clinic has the lowest hospital readmission rate in Hall county
- We are now completing over 60 patient hygiene cleanings each month
- Volunteers gave 16,562 hours providing clinical care and administrative services last year
- GNC begins each day with a devotions for patients and staff who would like to start with a word of hope and prayer.
- Current volunteer needs include scribes, data entry, and English-Spanish interpreters. Retired RN or LPN skills are ideal

2018 Annual Report



COMMUNITY OF HEALING

In Luke 5:17-26 a man who cannot move his body is taken by his friends to be healed by Jesus. Jesus is surrounded in a crowded home by people who have come to hear him teach. Not only is the man unable to make himself well, there is the further barrier of the crowd blocking his way. But, it is his friends who carried him, his friends who made a hole in the roof and lowered him down to Jesus, his friends who did not stop until he was offered the chance to be made well. It is not by his own effort that he is healed, or even by his own faith, but that of his community. Community means removing barriers in creative ways to meet a common goal.

"Johnny" was in pain and came to GNC for a tooth extraction. Upon entry he completed the patient needs assessment. Not only was the roughly \$1,000/ month in benefits not enough to cover the cost of his dental work, but he was also food insecure. Our application specialist referred the patient to the United Way Compass Center. He is now enrolled in *Meals on Wheels* and returned to GNC to express his gratitude for both the dental care he received and his new sense of connection with caring community.

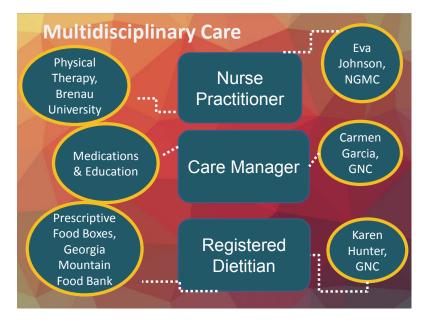
Community is more than sharing a geographical location. It's a feeling of fellowship that comes through sharing common goals. Good News Clinics is a *community* agency. As we close this fiscal year, we are reminded that our mission of providing low-income, uninsured, Hall County residents with healthcare is successful only because it is part of the goal of our community. You, our donors, partners, and friends have made it your priority to share with us in the work of healing our own most vulnerable.

As we stand upon the shoulders of our many donors, 100 community volunteers, 55 medical volunteers, 44 dental volunteers, partner agencies and faith partners, *we are incredibly grateful*. Roughly 3,500 patients in serious need were cared for this fiscal year. GNC provided 29,170 patient appointments and roughly \$19 million in services to our community.

Thank you for your role in meeting the common goals of this COMMUNITY.

PATIENT CENTERED CLINICS: TREATING CHF & DIABETES

CONGESTIVE HEART FAILURE



The NGMC Community Needs Assessment from 2016 states that over 50,000 Hall residents suffer from cardiovascular conditions. At GNC, roughly 200 uninsured patients are enrolled in our Congestive Heart Failure (CHF) and Cardiovascular Conditions Clinic. We are proud to announce that our CHF clinic has the lowest 30-day hospital readmission rate in Hall County. GNC's 30-day readmission rate is 3% while the national average is 22%!

How is a local free clinic able to achieve such success while working with a highly vulnerable population? By providing multidisciplinary care.

"I worked all my life and always took care of myself. After my stroke, I missed so much work that I lost my job and insurance benefits. I would have died without follow up treatment at Good News. I thank God for this place."

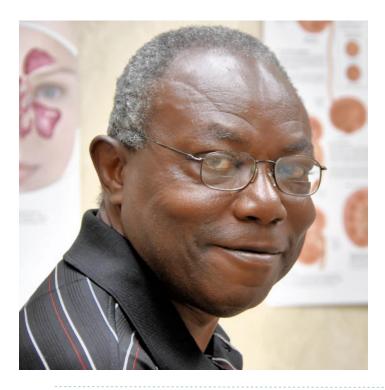
DIABETES CLINIC

100 million Americans suffer from diabetes. Nearly 10% of our national population and 14% of Georgia's population is experiencing the challenge of this chronic disease. GNC is joining the effort to properly manage diabetes and overcome prediabetes conditions.

At GNC, we serve over 400 patients with diabetes, many of whom are insulin dependent. Our providers mandate that all of our patients attend our diabetes education class at least once. These monthly classes are led by a volunteer Nurse Practitioner from NGHS who is a certified American Diabetes Association Diabetes Educator. Classes are held once each month in English and Spanish and offer a supportive environment. Patients are educated about nutrition, exercise, prevention and vaccines, when to contact a provider, and meal planning. The single greatest challenge for our diabetic patients is meal planning and proper nutrition, especially on a budget and with limited time. GNC is able to offer diabetic friendly food boxes and fresh fruits and vegetables to these patients through our community partnerships with the Georgia Mountain Food Bank and Jubilee Farm.

GNC diabetic patients who are newly diagnosed or having difficulty managing their disease are seen monthly. Established patients must come at least every three months for review and support.

We are thankful to the many partners and volunteers who come together to serve clinic. You are making a tremendous impact.



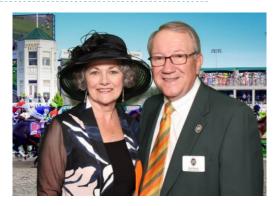
PATIENT STORY Meet Mr. Adenuga

After a very serious cardiac event, Mr. Adenuga spent several weeks in NGMC. He was diagnosed with Congestive Heart Failure (CHF) uncertain about his future. His heart function was very low and he was advised to go into Hospice care at a facility in Macon. He did not want to leave his home and move to Macon alone in his condition. NGMC then referred him to Good News Clinics. That was three years ago! His heart function is incredibly improved and he believes he is alive today because of the help he received from GNC.

MEET THE BOARD: BRAD BAUCOM

I am a native mid-westerner, having been born in Kansas and raised in the Ozarks of southwest Missouri. I received my undergraduate degree in 1971 from Missouri State University, Springfield, Missouri, and a Masters in Healthcare Administration in 1976 from the University of Missouri, Columbia, Missouri.

My professional career has been spent in healthcare administration and has spanned 34 years. During this time I served in a number of executive management and leadership positions, including those of Chief Operating Officer and Chief Executive Officer, in hospitals and health systems in Kansas, Georgia and Tennessee. After retirement, my wife, Gail, and I moved to Gainesville in 2012 to be near our daughter, son-in-law and two grandchildren. (We also have one son who lives in Birmingham, Alabama.) I currently serve as Vice President of the Board of Directors of the Good News Clinics, where I have been a member since 2015. I am also a member and past president of the Board of Directors of the Wisdom Keepers of Hall County.



Brad Baucom and wife, Gail, pose at the 2nd annual 'Run for the Roses' to raise funds for GNC's mission. Over \$30,000 was raised for patient services at the annual Kentucky Derby event. Save the date: May 4, 2019 for next year.

I am personally honored to serve as a board member of the Good News Clinics. When initially appointed to the GNC Board I hoped to use my knowledge and experience in healthcare administration to assist the Clinic in accomplishing its operational goals, while also helping to develop plans for it to successfully meet the challenges of the future. My professional experience had shown me that starting and sustaining a "free" health clinic is a difficult undertaking. It has been a privilege to work with a clinic and board that has been successful for 20-plus years in providing high quality, accessible healthcare to members of the community lacking the financial resources for such care.

I consider the Good News Clinics to be a great blessing to our community. Its staff and volunteers represent the best of who we are as people, and I am thankful that I can play a small role in helping them continue to be successful in this healing ministry.



#GivingTuesday Nov. 27, 2018 Log on to help: www.goodnewsclinics.org/donate Help GNC raise \$5,000 to vaccinate 300 vulnerable Congestive Heart Failure & Diabetic patients



Good News Clinics is pleased to recognized those who found and sustain our services. It is with deep gratitude that we welcome the following donors into our societies and circles of giving.

FOUNDERS' SOCIETY ANNUAL GIFTS OF \$25,000+

George & Anne Thomas Fund Bob & Amanda Willis

HEALING SOCIETY ANNUAL GIFTS OF \$5,000-24,999 \$10,000-\$24,999

Charles & Dancy Wynne Crystal Farms, Inc. First Baptist Church Anne George David & Shannon Hughs Heidi Nicholson George & Francis Seelke Walters Management Company V.C. & Mary A. Puckett Foundation

\$5,000-\$9,999

Brad & Gail Baucom Ben Lancaster Michael & Allison Borchert Guilford Immediate Care David & Gail Chester Fieldale Farms Corporation Gainesville First United Methodist Church Gainesville Newcomers Club John Jarrard Fund Lakewood Baptist Church Sam & Bess Poole Fund Greater Atlanta Dental Foundation Winkie & Walt Boomershine Junior League of Gainesville/Hall County

The John A. and Merridy W. Gram Charitable Trust, an advised fund of the North Georgia Community Foundation

Electronic Sales Co.

Antoni Rios & Margaret Shutte

Wells Fargo Advisors

HELPING CIRCLE

ANNUAL GIFTS OF \$500-\$4,999 \$1,500-\$4,999 Abit & Kayanne Massey Acts Retirement Life **Blackshear Place Baptist Church** Corey & Cheryl Brown James & Wynelle Butts Walter Byrd Linda Carter Jay & Cadie Cooper John & Sally Darden Larry & Katie Dudas Karen Ellis Don & Sandy Fancher Ralph & Mary Cleveland Fund First Presbyterian Church

Clint Hawkins



Wayne & Susan Jessup Ted & Asden Johnson The Longstreet Clinic Alan Lynch Elizabeth Martin Judy Miller Yale & Donise Moore Van & Jean Peeples Joseph Pirola Eskimo Cold Storage Bess Poole Orval Porter Kevin & Marcia Price Sam Rauch The Family of Bill Rezak Shawn & Monica Russell Ellen Sanders James & Sheila Schumer W.H. & Tennent Slack Susan Smith Allen & Marilyn Spires St. Paul United Methodist Church Jeff & Pamela Thompson Milton Martin Toyota Tommy & Monica Turner United Community Bank

\$500-\$1,499

Anesthesia Associates Danny & Linda Askew Susan Bagwell Bank of America Corporation Dick & Julia Baxter The Benefit Advocate, Inc. Randy & Havalyn Bennett **Betty Hampton** Wiley & Judy Black **Barbara Bowers** Doug & Cathy Bowers **Charles Bradley** Brenau University William Burns, Jr. Phil & Judy Bush Barry & Janis Cain Brian Cantel Care Source Management Group **Carroll Daniel Construction** John & Charlene Casperson Jerry & LaFern Chandler Anne Chenault Doug & Janna Cleveland **Bill & Claire Coates** Tom & Rita Cole **Comet Sunday School Class** Cooks Law Group John & Julia Cromartie Darryl & Charlotte Crow Carl & Linda Rogers W.C. DeAugustinis Ken & Lynn DeVries David & Misty Dickerson Alan & Melissa Edwards



John & Lydia Ferguson Hop & Mindy Ferran First United Methodist Boy Scout Troop Free Chapel Worship Center Olin and Joan Fulmer The Gadabouts Gainesville Surgery Center Gainesville Urology PC Harry & Barbara Gambill Jim & Judy Gardner George E. Mercury, LLC Georgia Foam, Inc. Green Street Smiles Bob & Christie Gregory Jack & Barbara Griffeth Mark Hazel Peter Henderson Henry & Company, LLP Tony & Cathy Herdener Greg & Katie Herzog Arden & Jean Hothem Donovan Hough Charles & Joan House Philip & Shirley Hudgins Bill Hudson William & Edith Jennings Tom Jones & Caroline Grandy Maurice & Ida Kallman Jane Kesler Robin Ketchem Don Kincaid

James Kruer Lake Lanier Islands, Development Authority Louis Dickson Lanier Ray & Mary Lecture Laura Ledford Mickey & Kat Long Rebecca Loomis Lee & Cathy Lovett Good Shepherd Lutheran Mansfield Oil Co. Joan Marler Jean McCord June McPherson Carole Mendenhall Nabil & Lina Muhanna Thomas & Carol Murphy Alma Murray NE GA Dental Group, LLC NE GA Diagnostic Clinic NE GA Plastic Surgery Associates **Bud Nickels** Steve & Bette Noble Kary & Katie Nordholz Northside/Gainesville Imagining George & Janet Ordway Janie Owen Roger Owens Paul Paquette Tom Paris, Jr. Patterson Rehab & Nursing, LLC G. Thomas Patton



Carroll & Sandra Perry Pleasant Union Baptist Church Jamie Poisson Mary Ramey Natalie Rizquallah William Sanders Lorry & Sherrie Schrage Seekers Sunday School Class Hal & Caroline Silcox Eula G. Sommer South State Bank C. Kenneth Spruill Ron & Carol Stowe Stribling-Whalen Financial Group Strong, Gaddy, Lee Wealth Management Mary Thigpen

Tipton Construction Co. Tuner, Wood, and Smith Barbara Vlaz Bo & Sally Walpole Frank Welch & Cacia Soares-Welch Trish Westbrook Dave & Faye Westfall John & Mary Whitt William & Joy Schofield Arthur & Angela Williams Winsome Sunday School Class Ironman Highlands Charitable Fund Philip & Kate Zoercher

GRANTORS FY 2018

Good News Clinics is Honored to be Awarded Grant Funding From these Grantors:























Good News Clinics Physical Address: 810 Pine St. Gainesville, GA 30501 Mailing Address: P.O. Box 2683 Gainesville, GA 30503 Phone: 770-297-5040 ext. 320 Fax: 770-503-9818 www.goodnewsclinics.org



goodnewsclinics.org



www.goodnewsclinics.org/donate P.O. Box 2683, Gainesville, GA 30503

TIME TALENT TREASURE

Contact Liz Coates, Community Engagement Director 770-297-5040 ext. 320 or lcoates@goodnewsclinics.org





FISCAL YEAR REPORT

2018



Sam Poole **Medical Clinic**

12,228 patient appointments

Green Warren Dental Clinic

6,415 patient appointments GNC **Dispensary**

38,377 Prescriptions 4,333 Refill Appointments \$6,900,902 Value of \$8,834,688 Retail Value

Health Access

2,024 Patient Referrals 4,170 Appointments Services

FISCAL YEAR 2018 REVENUE & EXPENSES

Expenses: Revenue:	\$1,539,010 \$1,563,643	Misc. Endowment 2% Individuals 13% 17%
Individuals	\$245,548	Churches
Churches	\$42,883	Fundraisers 3%
Foundations	\$173,642	14%
Grants	\$131,500	Foundations
NGMC	\$406,809	11%
Organizations	\$35,790	United Way
United Way	\$61,040	4% Organizations Grants
Fundraisers	\$218,333	2% 8%
Endowment	\$158,593	NGMC
Endowment Gifts	\$40,937	26%
Misc.*	\$48,533	

*Includes Businesses, Patient Donations, and Other Sources < 1%

TOTAL NUMBER OF APPOINTMENTS: 29,170 VALUE OF SERVICES PROVIDED: \$18,964,592 VALUE OF VOLUNTEER TIME DONATED: \$798,480 **TOTAL VOLUNTEER HOURS GIVEN: 16,562**

YEAR END GIVING OPPORTUNITIES

HOPELESSNESS TO HOPE

"Mr. Joe" came to GNC six months ago after suffering a severe stroke. He had been homeless until his stroke but now lives with a couple who took him in after meeting him through a church connection. Mr. Joe's stroke left him nearly blind, with mobility issues and unable to work to support himself. When the GNC volunteers and staff met him for his first appointment, he was broken and in despair. The clinicians left their first visit with him in tears because of how hopeless his situation seemed.

But, by God's grace we have seen Mr. Joe move from hopelessness to hope. How? When he was referred to physical therapy but had no means to get there, GNC helped. When he could not see to properly take his medications, GNC measured out his daily medications into a weekday pill box with brail. We prayed for him and with him. When Mr. Joe comes to GNC, he is met with love and warmth...and hope.

Now, six months later, Mr. Joe no longer stares down to the floor. His countenance has changed. He raises his head and speaks to the team, he shows signs of new hope.

Good News Clinics is dedicated to Mr. Joe and those like him among us. We need your help moving our patients from hopelessness to hope.

Sponsor-A-Service

GOOD NEWS CLINICS

HEART FAILURE \$5,000 \$5,000 serves approximately 8 patients for 1 year

DIABETES \$2,500

\$2,500 serves approximately 8 patients for 1 year

DENTAL SERVICES \$1,500

\$1,500 serves approximately 12 patients for 1 year

HYPERTENSION \$1,000

\$1,000 serves approximately 4 patients for 1 year

DISPENSARY SERVICES \$500

\$500 helps provide medications for approximately 30 patients for 1 year

Gifts of any amount are most welcome

GIFTS IN HONOR OR

MEMORY

Gifts given in honor or memory of friends and family are a generous way to share the true spirit of the giving season. GNC will forward a holiday card to your honorees notifying them of your gift.

Simply complete the honoree/memorial line on our online or envelope gift forms