



GOOD NEWS
CLINICS
Hope through Healthcare

ANNUAL REPORT 2022-2023

LETTER FROM THE EXECUTIVE DIRECTOR

“Blessed are the poor in spirit, for theirs is the Kingdom of Heaven.”

— Matthew 5:3

What does it look like to work “juntos,” shoulder to shoulder, as partners creating the Kingdom of God in Gainesville, Hall County?



Our patients are here because they are experiencing poverty and cannot access insurance. And yet, they offer to paint our walls, pressure wash our building, and they often bring our care teams tres leches cakes, homemade goodies or heartfelt notes. Physician volunteers partner with our support staff and they provide care for the poor, and often poor in spirit. To me, that looks a lot like the Kingdom of God in Hall County happening *juntos* indeed.

In Luke’s gospel we find that Jesus partners up volunteers, juntos, and sends them out ahead of him to begin the transformational work of a new kind of Kingdom. “Heal the sick who are there and tell them, ‘The kingdom of God has come near to you’” (Luke 10:9). Jesus talked a lot about what this Kingdom is like: a mustard seed, leaven for bread, a hidden treasure, a pearl of great price. Contrary to traditionally powerful kingdoms, this Kingdom of God starts with small, seemingly powerless acts, like healthcare, but carries incredible transformational power.

The Clinics offer free, comprehensive healing to the poor, and poor in spirit. You, our partners and donors, volunteers, and patients, all contribute to The Clinics’ work, juntos with us and with our patients, to create the Kingdom of God in our community. And *it is transformational* as you will see within this report.

Because of your support, we have been part of the miracle of healing 2,765 unique human beings made in the image of God this past year! And, you have ensured that many more patients will have access to healthcare by helping us raise over \$7M toward our \$8M Greater Things expansion campaign goal. Construction is well underway. Phase I will be complete this February, adding an additional 10,000 square feet of healing space to our mission. *The Kingdom of God looks like you, like patients, like us, working juntos, together, side by side for each other to create transformation.*

Poverty can be financial, emotional, and spiritual. All of us find ourselves poor in spirit at some point. None of us leaves our poverty without those willing to come alongside us.

Thank you for working juntos with our patients, volunteers and staff so that *together* we can indeed expand the Kingdom of God, one precious encounter at a time.

Liz Coates

Executive Director, Good News Clinics

Our Mission

Good News Clinics provides free medical, dental, pharmaceutical, and specialty care to the uninsured, low-income residents of Hall County, Georgia.

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Patient Stories

Our patients are the heart of what we do. With your support, Good News Clinics provides medical, dental, vision, and mental healthcare to those who might otherwise go without it. When patients leave our clinics with the prescriptions, education, and information they need to live a healthier life, our entire community grows stronger and thrives.

FELIPE'S STORY



Felipe has been a patient at the Clinics since July 2019, when he was referred to us after a hospital visit due to complications from his diabetes. One month into his time at The Clinics, he was diagnosed with congestive heart failure (CHF).

For the last four years, Felipe has received care regularly in every area of our clinic including labs, nutrition education, pharmacy, vision, counseling, x-rays, and dental care. He has seen specialists at The Clinics in cardiology, podiatry, nephrology, and CHF. He has used our Health Access network to be treated for anemia infusions, infectious diseases, wound care, and kidney care.

Felipe has been part of our CHF clinic since December 2019, part of our nutrition education department regularly since January 2020, and has completed our American Diabetes Association (ADA) Diabetes Education Program. He now monitors his blood glucose and blood pressure at home through meters provided by The Clinics and brings his logs to all appointments. He has benefited from countless bags of fresh fruits and vegetables provided by The Clinics and Jubilee Farms over the years and has improved his hemoglobin blood sugar levels from 7.9% in 2019 to 6.2% in 2022, meaning that he is now controlling his blood sugar intake and is at decreased risk from other health issues.

"It's a good feeling, having some control over your health and knowing how to take care of yourself. I learned that from the Clinics."

LEE'S STORY



When Early "Lee" came to The Clinics, he was finding it hard to live his life and keep up with his grandkids due to this heart condition. He had previously been admitted to the hospital for heart failure, and after an LVAD surgery in April of 2022, he had a quick recovery. But because he didn't take his medication that was needed post-surgery, he was found unresponsive by his sister and had to be readmitted to the emergency room. After that scare, he knew he needed to get additional support. He came to The Clinics and was able to build a great rapport with Clinics' staff and volunteers. He got approved for Medicaid and started building a stronger support system, including growing relationships with his family and finding someone who can help take care of him. The Clinics was able to take care of a tooth infection prior to undergoing surgery so that he could proceed with the care he needed. Now, he takes his medication everyday and is an ambassador for the hospital program, and is pacing himself to care for his health and mindset, relying on God to make his soul and body stronger.

"The Clinics and the hospital—if it wasn't for them working together, I wouldn't still be here, but because of y'all, it's like my health problems never happened."



SACHI'S STORY

Sachi became a patient at The Clinics in April 2022. At 45 years old, her life had been very unstable for quite a while. She was referred to The Clinics with multiple health concerns: diabetes, high lipids, mental health, and gynecological health issues. In addition to those health concerns, Sachi battled substance abuse, was in unstable living conditions, and had recently spent time in jail.

Now Sachi is currently going through the ADA Diabetes Education program. She has been given proper diabetes medication, a test meter, and the appropriate supplies. She received a blood pressure cuff. She received education from each provider, including our registered dietitian, on how to manage her nutrition, exercise, testing, and medications. She is currently attending Diabetes Management classes, and has begun to exercise. Sachi improved her A1c dramatically; in the first 3 months, it dropped from 7.7% to 6%.

Sachi told us *“I was never told how to take my diabetes medications, how to check my blood sugars, or the importance of food intake and timing to my health. I feel so much better now that I understand.”*

Good News Clinics is able to treat the many needs of each patient. Our providers and staff work together to see the patient as a whole being, understanding that each aspect of healthcare is vital for the patient to reach optimal health. Sachi was referred to counseling to address her mental health issues. She has learned new coping skills and no longer turns to substances. One of the gynecologists who volunteers in the clinic and our Health Access team worked together to arrange for the hysterectomy Sachi needed.

Sachi is an enthusiastic patient. She encourages other patients in the Diabetes Management class as well as her friends and family to prioritize their health. She is excited about her future and appreciative of the care she has received and the difference it has made in her life!



SUSAN'S STORY

Susan grew up in the Hall County/Buford area, and raised three children and has multiple grandchildren and great-grandchildren. After her divorce in 2009 and getting laid off from her job in 2016, she was uninsured and in need of medical and dental care. She first came to The Clinics for basic dental care. But then she started seeing Eva for her diabetes, which had become uncontrolled because she couldn't afford healthier foods. Through Health Access, she was able to have enlarged thyroid nodules surgically removed as well as have surgical care for an injured hand.

In January of 2022, Susan was hospitalized with COVID and was diagnosed afterwards with kidney and liver disease and was in need of a kidney transplant. Because of her care at The Clinics, she has been able to move ahead on the transplant list because she is doing so much better.

“I didn't know that y'all offered all that you do. My glasses came from y'all. I get dental care, glasses, diabetes care, thyroid help, hand surgery. Good News supplies so much that nobody knows about.”

Thanks to our Faithful Providers

Thank you to the medical providers who volunteer in the Sam Poole Medical Clinic and the dentists who volunteer in the Green Warren Dental Clinic.

PHYSICIANS

Mark Henson,
Co-Director of Internal Medicine

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Thank you also to the 150 specialty providers who volunteer to see patients through our Health Access Initiative.

GREATER THINGS UPDATE

When you give to Good News Clinics, you are giving to **GREATER THINGS**.

goodnewsclinics.org/greater-things

3 PILLARS

EXPANSION OF FACILITIES

ADDITIONAL PROGRAM CAPACITY

PROGRAM SUPPORT, NOW & FUTURE

OVER \$7.4 MILLION RAISED



"Thank you to Good News Clinics' founders for your vision, to inspirational community



volunteers for your service, to the sacrificial volunteer providers, and to every generous individual and corporate donor. You are part of a big, beautiful quest to expand our reach to more people in our community; to offer hope to those in crisis, mercy to the vulnerable and healing for so many. Together, we will continue to serve and empower the lives of those who have no other place to turn."

—Julie Poole Knotts,
Greater Things Campaign Chair

The Christmas Gift that Changes Lives

Give gifts in honor or memory of a loved one this holiday season.

To give a gift today, visit goodnewsclinics.org/donate.



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Oct. 1, 2022 – Sept. 30, 2023

Good News Clinics is pleased to recognize those who grow and sustain our services. We welcome donors into the Good News Clinics giving circles.

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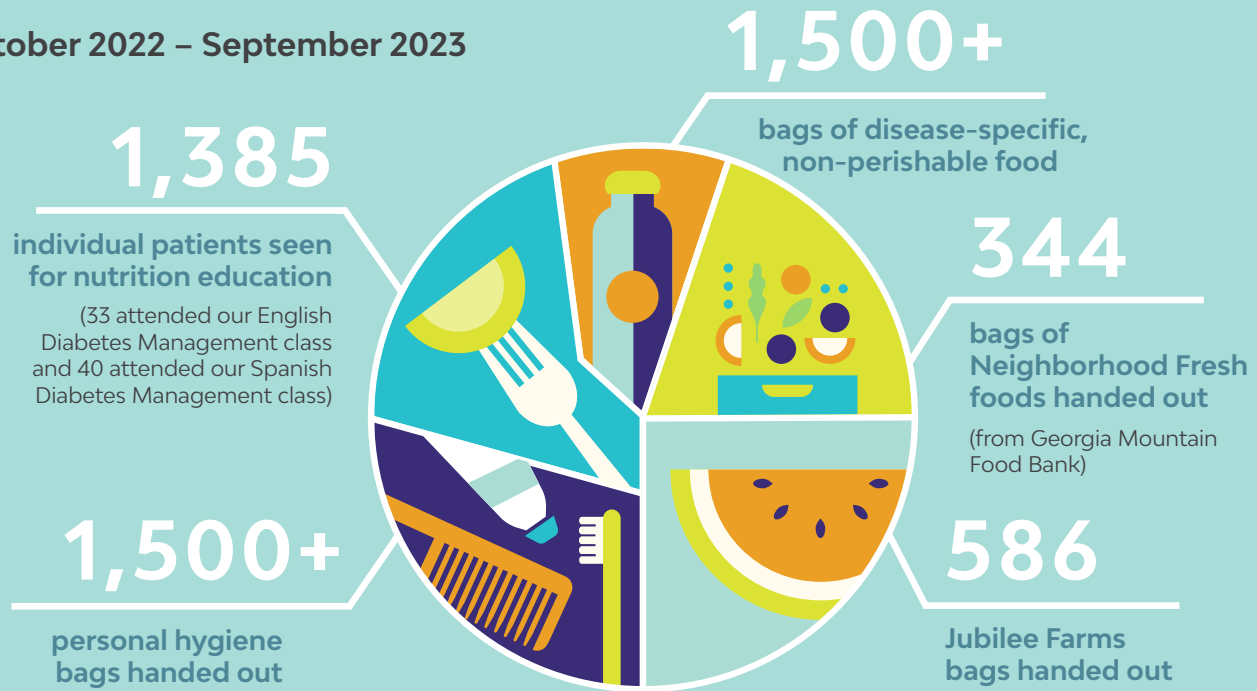
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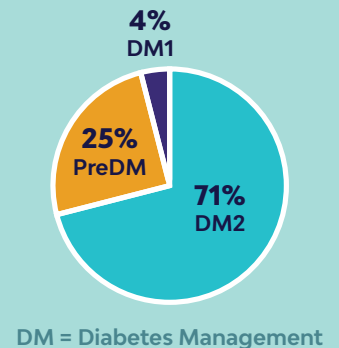
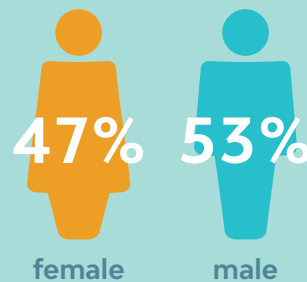
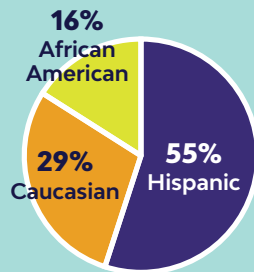
October 2022 – September 2023



Diabetes Educational Program

March 2022–February 2023:

156
participants in our DM program



74.5% reduced A1c during the 3 month program

41% lost weight during the 3 month program

Blessing Box *Wish List*

FOOD NON-PERISHABLES

- Cheerios/whole grain cereals
- Fruit cups in water – with pop lid
- Peanut butter
- Seasonings (onion powder, garlic powder, Ms. Dash, pepper, low sodium taco seasoning)
- Canned chicken or tuna in water – with pop lids
- Rice (unseasoned)
- Dry beans
- Low sodium pasta sauce and noodles
- Granola bars/protein bars (soft and hard)

- Unsalted nuts
- Soup (low sodium) – with pop lid
- Shelf based low fat milk or non-dairy products
- Unsalted crackers
- Unsalted/unseasoned canned vegetables – with pop lids or in plastic cups
- Juices – Capri Suns
- Apple Sauce
- Cheese-Its

PERSONAL & OTHER ITEMS

- Shampoo & Conditioners
- Soap (bar and liquid)
- Hand Sanitizers
- Deodorant
- Toothpaste/Toothbrushes
- Lotions
- Band-Aids
- Antibacterial Ointment
- Anti-Itch Cream
- Sunscreen
- Bug Spray
- Books (all ages)
- School Supplies
- Hats/Gloves (seasonal items)



Fiscal Year End Report

October 1, 2022 – September 30, 2023

Revenue Total: \$2,063,758 Expenses Total: \$2,295,040

Greater Things Campaign Progress: \$7,443,488

PATIENT APPOINTMENTS

Sam Poole Medical Clinics:
9,627 patient appointments

Green Warren Dental Clinic:
4,094 patient appointments

The Clinics Dispensary:

- 44,553 prescriptions
- \$12,750,874 retail value

Health Access:

- 2,660 referrals received
- 2,318 imaging & specialist appointments

Eye Clinic:
246 appointments

Telehealth:
839 appointments

Total number of patient encounters: 22,358*

2,765 patients served

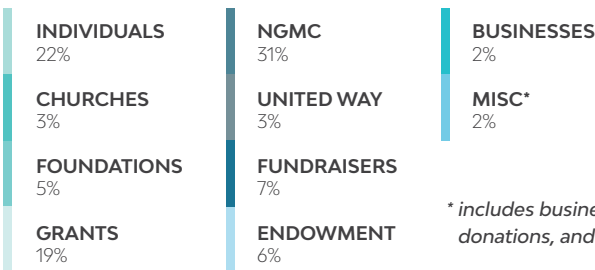
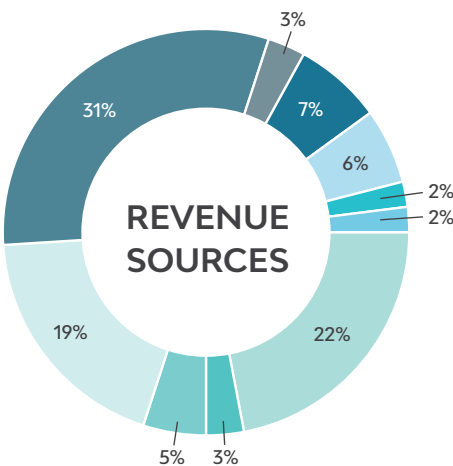
* Includes counseling, physical therapy, medical, dental, lab, telehealth, and eye clinic appointments

SERVICES

Estimated value of services provided: \$21,021,666

Total volunteer hours given: 7,188

* volunteer time donated at Good News Clinics campus, not including Health Access



* includes businesses, patient donations, and other sources

Good News by the Numbers

3% of Breast Cancer positive screenings in Hall County were confirmed at The Clinics

100% of our Health Access referrals received resulted in appointment access

100% of walk-ins were seen at The Clinics

839 number of counseling appointments for the year

1,385 number of patients seen for nutrition education this year

17,481 number of lab appointments for the year



GOOD NEWS CLINICS

Hope through Healthcare

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3 WAYS TO GIVE

AUTOMATED DIGITAL ENVELOPE



www.goodnewsclinics.org/donate



WAYS *you can help:*

- **GIVE** a recurring, online donation, monthly or quarterly. Visit **goodnewsclinics.org** to make donations online
- **SUPPORT** The Clinics expansion for Greater Things
- **MAKE** a year-end gift
- **MAKE** a donation in honor or memory of a loved one
- **MAKE** a one-time donation of cash, check, or securities. Please make checks payable to Good News Clinics
- **DESIGNATE** Good News Clinics as the beneficiary of a legacy gift

DONATIONS CAN BE MADE:

Online at **www.goodnewsclinics.org/donate**

Mailed to **P.O. Box 2683, Gainesville, GA 30503**

Contact

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