

Job Title: Licensed Clinical Social Worker (LCSW), Licensed Professional Counselor (LPC), or Associate Professional Counselor (APC)

Full- Time Position

Reports to: GNC Counseling Manager

Direct Reports: None

Department Name: GNC Counseling

Department Code: 3001-110

Job Code: 3001-1002

Created Date:

Job Summary: Ensures that high-quality, comprehensive social work services are provided to each of our patients - which support their healthcare and coordinates the psychosocial needs of patients.

Minimum Job Qualifications

Licensure or other certifications: Licensed Master Social Worker Educational Requirements: Master's degree in social work from an accredited graduate school Additional Education Information (explain "other"):

Fluent English speaker Fluent in Spanish is a plus

Good News Clinics' Core Competencies:

1. "Being Vulnerable": Admits mistakes and shortcomings; Shares thoughts and feelings openly; Is transparent without hidden agendas; Seen as authentic and genuine; Open and non-defensive to feedback
2. "Communicating Effectively": Shares information fully and offers knowledge and experience; Conveys ideas in a manner that engages others; Takes unpopular positions if necessary; Engages in unfiltered dialogue; Relates to others in a respectful manner, regardless of level, personality and background
3. "Being Accountable": Demonstrates tenacity and perseverance; Takes initiative; Engages resources to overcome obstacles; Has the courage to do the right thing even when difficult; Acts with integrity in accordance with our Core Values
4. "Displaying Empathy": Shares in the joys and pains of others; Is available and offers to help others; Shows concern for the challenges of others; Has a positive and kind demeanor; Takes a

non-judgmental approach with others

5. "Holding Others Accountable": Provides current actionable feedback, both corrective and reinforcing; Doesn't allow problems to fester; Takes action when necessary, even if unpleasant; Uses every opportunity to give reinforcing feedback to others; Helps others see their blind spots

6. "Listening": Practices attentive and active listening; Listens for the unsaid; Asks questions to confirm understanding; Hears people out without interrupting; Is open to viewpoints of others

7. "Managing Disagreement": Acknowledges differing viewpoints and sees it as an opportunity to learn; Doesn't run away from conflict; Strives for win/win solutions; Hammers out tough agreements; Finds common ground and solves problems for the good of all

8. "Promoting Teamwork": Values the contributions of all; Connects others' roles to organizational and team success; Encourages and supports; Cuts across boundaries to get things done; Puts own needs aside for good of the team and the organization

9. "Striving for Continuous Improvement": Experiments regularly with new ideas and approaches; Willing to fail; Learns from mistakes; Always seeks to be better tomorrow than today; Adapts to change

10. Organization Expectations

Operations: Participates in continuous improvement processes, quality, efficiencies, satisfaction, engagement and outcomes.

Talent Development: Strives to improve own and others' skills and knowledge. Safety: Promotes patient, visitor and staff safety and effectively manages risk that lead to injury or harm.

Productivity: Contributes to the department's successful achievement of productivity expectations.

Regulatory Compliance: Contributes to the department's compliance with regulatory, mandatory education, and similar requirements.

11. HIPAA (Health Information Portability and Accountability Act)

If, in the normal course of my duties and responsibilities, I am required to access protected health information (PHI) and electronic protected health information (EPHI) for the purposes of treatment, payment and operations within Good News Clinics, I will limit such access to only the minimum necessary amount of PHI and EPHI necessary to perform the functions of my job. If access is not required in the normal course of my duties and responsibilities, I will not access PHI or EPHI.

12. Job Specific and Unique Knowledge, Skills and Abilities

- Ability to work as part of interdisciplinary team
- Update patient records as applicable, verify patient information as accurate.
- Knowledgeable of patient care process and offices the patients are being referred to.

13. Essential Tasks and Responsibilities

1. This role as a strong social work component; dealing with homeless and low income patients daily. Candidate must strive to find best fit solutions to common social determinates of health as they arise.
 2. Completes comprehensive psychosocial assessments to identify strengths and potential barriers across the continuum of care as it relates to patient health and wellbeing.
 3. Assists patients in coping with illness, trauma, hospitalization, and end of life based on principles of growth and development, family systems, and cultural considerations.
 4. Assists individuals and groups in accessing resources to achieve and/or maintain stabilization and self-sufficiency.
 5. Assesses patients for safety, abuse, and neglect concerns, and serves as the mandated reporter for clinic facility to Child Protective Services and Adult Protective Services and Law Enforcement
 6. Documents and maintains updated patient information pertaining to services provided.
14. Physical Demands Occasionally: 0-30% of time Frequently: 31-65% of time Constantly: 66-100% of time Weight Lifted: < 5 lbs Weight Carried: < 5 lbs Vision Kneeling/Stooping/ Bending Standing/Walking Pushing/Pulling