



GOOD NEWS  
CLINICS  
Hope through Healthcare

# ANNUAL REPORT 2020-2021



COMPASSION



RESPECT



COLLABORATION



INTEGRITY



STEWARDSHIP



## LETTER FROM THE EXECUTIVE DIRECTOR

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**'For I know the plans I have for you,' declares the Lord, 'plans to prosper you and not to harm you, plans to give you a hope and a future.'**  
— Jeremiah 29:11

The prophet Jeremiah brought this surprising message to God's people in the days leading up to the Babylonian exile. God had high expectations of His people. He extended mercy and hope to them in the form of a promise. The same is true for us – God has expectations of us and we inherit the promise of God's nearness and grace through Jesus Christ.



The vision of Good News Clinics is to be a Christian community resource which provides a path to health, wellness, and wholeness. Many of our patients are overwhelmed, under-resourced, and unsure of how they will survive, much less thrive. Through our work, we get to echo the promise of Jeremiah, the good news of Jesus – no matter how difficult, you do have a future and you are cared for by God and by us.

Over the past year, the Clinics have undergone a process of establishing Core Values. We didn't do it to hang pretty posters on our walls; we did it to clarify the expectation God has placed on us as a ministry to this community. We brought together patients, staff, donors, and volunteers to give language to who we are. During our process, here is what we discovered and designated as values which weave the fabric of who we are:

**Compassion** - "All the doctors knew me and made sure I was taken care of. One doctor even prayed with me. It was life-changing."

**Respect** - "Everyone at Good News Clinics sees each person as an individual – a child of God, a person of worth – however they present themselves."

**Integrity** - "I would rather come to GNC than any other doctor's office. I trust that here I will be treated as a person, not a number."

**Stewardship** - "There is leverage to every donation; your dollar delivers a certain amount of healthcare services. People want to donate efficiently; efforts are leveraged because of the volunteers and donations of pharmaceuticals."

**Collaboration** - "There is a synergistic collaboration – primary care, specialists, nutritionists, PAs, medical assistants, pharmacy, counseling – all under one roof, and everyone works together well."

The woven design represents that Good News Clinics is part of the fabric of our community. Alone, our values do not create the culture strong enough to accomplish the mission. Woven together, our values create a fabric strong enough to support the mission of serving the fundamental and critical needs of the poor.

**There is hope.**  
**There is a future.**

Join us in ensuring that every possible person who enters our doors and beyond, will know that in their inmost part. Thank you for helping us affirm the worth and value of every patient we encounter.

**Liz Coates**

*Executive Director, Good News Clinics*

## Our Mission

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Good News Clinics provides free medical, dental, pharmaceutical, and specialty care to the uninsured, low-income residents of Hall County, Georgia.

## Board of Directors

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Janet Allison  
Bushra Alzaraneh  
Elisabeth Baldwin  
Brad Baucom  
Chris Burns  
Geary Bush, MD  
Nathan Crumley  
David Dickerson  
Kathryn Dudas, MD  
Loren Funk  
Mike Giles  
Wayne Jessup  
Lee Lovett  
Christy Moore  
Norman Peets, DDS  
Kevin Price  
Antonio Rios, MD  
Monica Russell  
Susan Smith  
Ron Stowe  
Chris Wright

## Advisory Board

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Lynda Askew  
Pepper Brown, MD  
Jack Hodge  
Buddy Langston, MD  
Sherrie Schrage  
Anne Thomas  
David Westfall, MD  
Philip Wilheit

## RESCHEDULED

**2021 MARDI GRAS  
CELEBRATION**

**November 20, 2021 | 6:00 pm**

Lanier Technical College  
Ramsey Conference Center

## Patient Stories

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Our patients are the heart of what we do. With your support, Good News Clinics provides medical, dental, vision, and mental healthcare to those who might otherwise go without it. When patients leave our clinics with the prescriptions, education, and information they need to live a healthier life, our entire community grows stronger and thrives.



MEET BRADLEY

“Good News Clinics took care of me after I almost died. I had a heart attack in 2017, spent 12 days on life support and over a month in the hospital. Of course I lost my job. Good News has been here for me ever since. I couldn’t afford the doctors visits and if it wasn’t for the Clinics, I would not be here today.”

Bradley comes to pressure wash at Good News Clinics every year. He says he can’t give money, but he wants to help.



MEET AMBROSIO  
& MARIA

Maria is a former patient who now has more income and insurance. She referred her friend, Ambrosio who struggles with diabetes and two recent amputations.

Maria explains, “He has no money so he lives with us now that he cannot work. He gets treated for his diabetes and receives all his medications. Good News Clinics helps him with everything. Gracias, thank you – I have no words. If there was no Good News Clinics, we would have no place to go.”



MEET DAISY

“I have come to Good News Clinics for every problem I have had. But, now, I have been having panic attacks, anxiety. I have 3 young children. Good News is a second family to me. I know my doctors, and Ms. Tricia has helped me learned to eat better because I was pre-diabetic. The people here treat me so excellent. I love Good News Clinics.”



## Donors Oct. 1, 2020 – Sept. 30, 2021

Good News Clinics is pleased to recognize those who grow and sustain our services. We welcome donors into the Good News Clinics Society's giving circles, which recognizes our major donors.

### Sam Poole Circle

*Annual Gifts of \$100,000 +*

Bob & Red Buisson  
Northeast Georgia Medical Center  
V.C. and Mary A. Puckett  
Foundation

### Anne Warren Thomas Circle

*Annual Gifts of \$50,000-99,999*

Estate of Florence Monroe Hendee  
Anne Warren Thomas  
Bob & Amanda Willis

### Founders' Circle

*Annual Gifts of \$25,000-49,999*

Bob & Charlotte Copper  
George & Francis Seelke\*

### Hope Circle

*Annual Gifts of \$10,000-24,999*

America's Home Place  
Anonymous\*  
Cigna Health & Life Insurance  
Cresswind LL Community Fund  
Fieldale Farms Corporation  
First Baptist Church, Green St.  
Gainesville First United  
Methodist Church  
Betty & Davis Fitzgerald Foundation  
Linda Fowler  
Jack & Janice Frost  
Anne D. George  
David & Shannon Hughes  
Lakewood Baptist Church  
Buddy & Evie Langston  
Paul & Glenna Maney  
North Georgia Community  
Foundation\*  
Ellen Poole  
Ellen Sanders  
Lorry & Sherrie Schrage\*  
Price, Carpenter & Fowler  
Wealth Management Group of  
Wells Fargo Advisors  
Charlie & Dancy Wynne\*

### Healing Circle

*Annual Gifts of \$5,000-9,999*

Brad & Gail Baucom  
Linda Carter  
David & Gail Chester

Ralph & Mary Cleveland  
Foundation  
Karen A. Ellis  
Brent A. Flickenger  
Jack Hodge  
Daniel & Julie Poole Knotts  
Ben Lancaster  
The Longstreet Clinic  
Pilgrim's Pride Corporation  
Joseph F. Pirola, Jr.  
Kevin & Marcia Price  
Antonio & Margaret Schutte Rios  
Roy C. Moore Foundation  
William Virden

### Helping Circle

*Annual Gifts of \$2,500-4,999*

Acts Retirement-Life  
Anesthesia Associates  
of Gainesville  
Terry & Claire Bell  
Jim & Wynelle Butts  
Cook Law Group  
Governor & Mrs. Nathan Deal  
Peggy Dooley  
Larry & Katie Dudas  
Thomas & Shelby Fields  
First Presbyterian Church  
of Gainesville  
Jim & Lyn Froehlich  
Clint Hawkins  
Tony & Cathy Herdener  
Greg & Katie Herzog  
Wayne Jessup  
Jane Kesler  
Laura Ledford  
Don & Dot Pirkle\*  
David & Betsy Powell  
Bob & Wanda Swoszowski  
Philip & Mary Hart Wilheit

*Annual Gifts of \$1,000-2,499*

Dick & Julia Baxter  
Randy & Havalyn Bennett  
Frank & Rosalind Black  
Wiley & Judy Black  
Doug & Cathy Bowers  
Stacey & Melanie Britt  
Lois Brooks  
Thomas & Betty Brown  
Chris & Jenny Burns  
Phil & Judy Bush

Barry & Janis Cain  
Jon & Charlene Casperson  
Sid Chandler  
Paul Chenard  
Christ Place Church  
Liz Coates & Garrett Gaddy  
Counte & Jackie Cooley  
Jan & Betty Cooley  
Leo & Debbie Cortjens  
John & Julia Cromartie  
Nathan & Katie Crumley  
Mohak & Katie Davé  
David & Misty Dickerson  
Don & Sandie Fancher  
John & Lydia Ferguson\*  
Hop & Mindy Ferran  
Randall & Susan Frost  
Georgia Dental Hygienist  
Association  
Gainesville Flooring  
Gainesville Lions Club  
Harry & Barbara Gambill  
James & Shea Geeslin  
Green Landscape Solution  
Joe & Patricia Harrison  
Carla Hartsell  
Lee Hawkins  
Henry & Company  
Bucky & Lee Highsmith  
Arden & Jean Hothem  
IHS Law  
Albert & Asden Johnson  
Tom & Leanne Johnson\*  
George & Starlet Jones\*  
Maurice & Ida Kallman  
Ellis & Ann Keener  
Penny Mantooth  
Bill & Judy Manus  
Steve & Pamela McNeilly  
Memorial Park Funeral Homes  
& Cemeteries  
Judy Miller  
Milton Martin Toyota  
North Georgia Urgent Care  
Northeast Georgia  
Diagnostic Clinic  
Heidi T. Nicholson  
Allen & Meg Nivens  
Jonathan & Chasity Nix  
Charles & Elizabeth Noble  
Wilbur & Helen Otey\*  
Janie Owen  
Roger Owens

Thomas Patton  
 Jason & Wendy Peacock  
 Van & Jean Peebles  
 PSR Land Management  
 Sam & Pat Rauch  
 Theodore & Candace Robinson  
 Rotary Club of Gainesville  
 Duane & Sherry Schlereth  
 Kevin & Carmen Smith  
 Rick & Shelia Stevens  
 Stewart, Melvin & Frost  
 Warren & Jamie Stribling  
 Jim & Gloria Syfan  
 Fleming & Barbara Weaver  
 Richard & Julia Weaver  
 Dave & Faye Westfall  
 John & Mary Whitt  
 Katy & Lydia Wilson-Fields  
 Philip & Kate Zoercher

### *Annual Gifts of \$500-999*

The Alexander Charitable Fund  
 Janet Allison  
 Danny & Lynda Askew  
 Lou Anne Baxter  
 The Benefit Advocate  
 Leslie Bonds  
 John & Karlann Bostater  
 Boyd's Cleaning Service  
 Brenau University  
 David & Cindy Bryant  
 Walter Byrd  
 John & Victoria Calvin  
 Anne Chenault

Joe & Diane Chipman  
 Charles & Patricia Cooke  
 Jay & Cadie Cooper  
 Meri Cotney  
 Reese & Susan Daniel  
 Augie & Leslie DeAugustinis  
 Duplicating Products  
 John & Suzanne Earley  
 Lewis & Paula Elliott  
 Brett & Laura Fowler  
 Rob & Leslie Fowler  
 Friendship Class, GFUMC  
 Sue Garcia  
 Murff & Sandra Germany  
 Green Street Smiles  
 Carol Hanlon-Nivens  
 Hawkins Family Dental  
 Robert & Frances Hazel  
 Bennie Hewett  
 Charles House  
 Jerry & Pam Howell  
 William Hudson, Jr.  
 Tom & Caroline Grandy Jones  
 Lake Lanier Islands  
 Development Authority  
 Ray & Mary Lecture  
 Lee & Kathy Lovett  
 Ed & Ginger Lynch  
 Deborah K. Mack  
 Jose Matus  
 Stephen & Hillary Morgan  
 Bud Nickels  
 Frank & Betty Norton  
 Patterson Rehab & Nursing

Peach State Bank & Trust  
 Carroll & Sandra Perry  
 Pleasant Union Baptist Church  
 Alf Rhea  
 Carl & Linda Rogers  
 Shawn & Monica Russell  
 Alice S. Schutte  
 Seekers Class First Baptist Church  
 Allen Spires  
 St. Paul UMC, Washington St.  
 Sam & Mary Sanford  
 Priscilla Strom  
 Charlie & Marti Strong  
 Tread & Debbie Syfan  
 John & Patti Truslow\*  
 Turner, Wood & Smith Insurance  
 Barbara Vlasz  
 Rick & Mary Wall  
 Bo & Sally Walpole  
 Patricia Westbrook  
 Sandra Williams  
 Winsome Sunday School Class, FBC  
 Elaine D. Wood

*\* indicates donations made through the North Georgia Community Foundation*

## Grantors





# Thanks to our Faithful Providers

Thank you to the medical providers who volunteer in the Sam Poole Medical Clinic and the dentists who volunteer in the Green Warren Dental Clinic.

## PHYSICIANS

Mark Henson,  
*Co-Director of Internal Medicine*

Heidi Nicholson,  
*Co-Director of Internal Medicine*

Ed Lynch,  
*Director of Women's Health & Dispensary*

Brad Auffarth	Rebecca Loomis
Marta Bognar	Larry Lykins
Craig Brown	Bill Manus
Teresa Clark	Frank McDonald
Rekha Desai	Andy Morley
Katie Dudas	Nhi-Kieu Nguyen
Steve Farkas	Antonio Rios
Harry Ferran	Thomas Rossi
Brent Flickinger	Vivek Sambhara
Miriam Gentin	Priscilla Strom
Wesley Head	Jeannette Velazquez
Katie Herzog	Roberto Villanueva
Wayne Hill	Dave Westfall

## MIDLEVEL PROVIDERS

Judith Chung	George Ordway
Christina Ekstrom	Sheridan Spencer
Eva Johnson	Doris Weaver
Tatiana Martinez	

Thank you also to the 150 specialty providers who volunteer to see patients through our Health Access Initiative.

## DENTISTS

Ben Hawkins,  
*Dental Director*

Joseph Barclay  
Alla Brown  
Robert Bruner  
Chris Childs  
Michael Clarkson  
Doug Cleveland  
Mike Collier  
Jason Croft  
Brad Dixon  
Wesley Funk  
Ronald Gadbois  
Lee Hawkins  
David Hayward  
Amy Huthwaite  
Lance Huthwaite  
Joseph Jackson  
John Martin  
Mark Moore  
Cary Miller  
Norman Peets  
Heather Perry-McGee  
Randy Phillips  
Sara Potter  
Andrew Ramsey  
Wesley Shelnett  
Johnathon Taylor  
Patrick Toms  
Ryan Vaughn  
Ron Wilson



## SAM POOLE 2021 VOLUNTEER OF THE YEAR

Dr. Kathryn (Katie) Dudas has served as a volunteer physician at Good News Clinics for eight years and on the board of directors for seven years. Dr. Dudas is a provider with Northeast Georgia Physicians Group, specializing in Bariatric Medicine and Family Medicine. She earned her medical degree from Mercer University School of Medicine. At the onset of the pandemic, GNC partnered with Northeast Georgia Health System to offer free drive-thru COVID testing. Of the 1,300 tested, over 600 patients needed to be notified of their positive results and given quarantine instructions. Dr. Dudas led this effort and recruited volunteers to contact positive community members. She has helped guide our clinic to improve operations, and has provided care to our patients with grace and dignity.



## ANNE WARREN THOMAS 2021 VOLUNTEER OF THE YEAR

Katie Davé had scarcely completed her volunteer training when the pandemic forced a pause in non-clinical volunteers. Katie was the first of our fearless community volunteers to return, providing support by working with those applying for services each day. Katie

arrived at The Clinics early each morning, before most staff, to aid the 15-20 people who apply for healthcare daily. Katie assisted at our testing and vaccination events, and with her son, helped at our food giveaways. Katie's skills and service to The Clinics were so valuable, in 2021 we asked her to join our staff as Administrative Coordinator. From volunteer to valued member of our staff, Katie is a Godsend to Good News Clinics.

## The Christmas Gift that Changes Lives

Give gifts in honor or memory of a loved one this holiday season.



# Fiscal Year End Report

October 1, 2020 – September 30, 2021

Revenue Total: \$2,205,648

Expenses Total: \$ 2,003,031

## PATIENT APPOINTMENTS

Sam Poole Medical Clinics:  
13,126 patient appointments

Green Warren Dental Clinic:  
3,706 patient appointments

### GNC Dispensary:

- 48,385 prescriptions
- \$10,620,473 retail value

### Health Access:

- 3,077 patient appointments
- \$3,544,818 value of services

Total number of  
appointments: 25,458\*

**2,718 patients served**

\* includes counseling, physical therapy, and eye clinic appointments

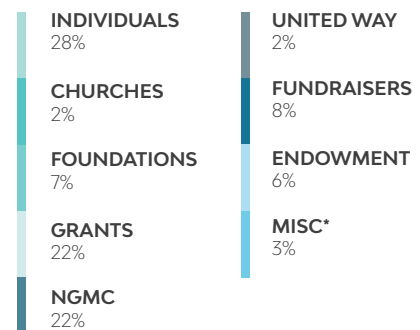
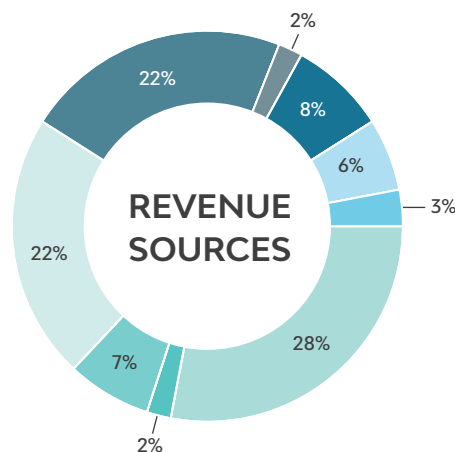
## SERVICES

Value of services provided: \$17,306,407

Total volunteer hours given: 7,745

Value of volunteer time donated\*: \$545,531

\* volunteer time donated at Good News Clinics  
campus, not including Health Access



\* includes businesses, patient donations,  
and other sources

## Good News by the Numbers

**4.8%**

30-day **hospital readmission rate**  
of our congestive heart failure  
patients (national average is 24%)

**51%**

increase in **eye clinic  
appointments** this year

**61%**

of our hypertensive patients **lowered  
their blood pressure** this year

**67%**

increase in **medical appointments**  
for the year

**76%**

of our diabetic patients **lowered or  
maintained** control of their A1C this year

**147** average number of **counseling  
appointments** each month

**1,762** number of patient  
appointments seen by our  
**registered dietician** this year

**14,642** number of **lab  
appointments** for the year

**\$1,400,000**

estimated **cost avoidance savings** we provided  
to the local emergency department this year

**\$3,100,000**

estimated **savings** Good News Clinics  
provided to the healthcare system this year in  
treatment of chronic conditions which cause  
cardiac events and stroke



## GOOD NEWS CLINICS

Hope through Healthcare

Non Profit Org  
US Postage  
PAID  
Gainesville, GA  
Permit #82

Mailing Address:  
P.O. Box 2683  
Gainesville, GA 30503

### 3 WAYS TO GIVE

AUTOMATED DIGITAL ENVELOPE



[www.goodnewsclinics.org/donate](http://www.goodnewsclinics.org/donate)



## WAYS *you can help:*

- Give a recurring, online donation monthly or quarterly
- Make a donation in honor or memory of someone
- Make a one-time donation of cash, check, or securities
- Volunteer
- Support the Mardi Gras Celebration by being a sponsor, spirit sponsor or purchasing tickets
- Make a year-end gift

### DONATIONS CAN BE MADE:

Online at [www.goodnewsclinics.org/donate](http://www.goodnewsclinics.org/donate)

Mailed to **P.O. Box 2683, Gainesville, GA 30503**

### Contact

**Katie Davé,**

Administrative Coordinator

770-297-5040 ext. 324 | [info@goodnewsclinics.org](mailto:info@goodnewsclinics.org)